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911 text service available in SE Nebraska

**(KLZA)-- The Southeast Region 911 Committee has announced that Text-to-911 service is now available to 16 member counties in Southeast Nebraska.**

**Text-to-911 service is available to the public, through most wireless carriers in the Southeast Region.**

**This is the next step in accessing emergency services as technology advances.**

**This is not meant to take the place of calling 911 using standard voice calls. The motto is “Call if you can, Text if you can't.”**

**Location acquisition is much more limited and often not available, where voice 911 will typically provide very good location information as to a caller's whereabouts. In addition, there is no guarantee your Text-to-911 text has made it to an emergency dispatch center until you receive a reply from the emergency operator. Information is also obtained more quickly with a voice conversation than via text.**

**In addition, a person cannot text to 911 without a service contract that includes texting.**

**To make the “Text-to-911” work, enter the number 911 to the field. The first text should be brief and contain the location of the emergency and type of help needed.**

**The service is now available for Richardson, Nemaha, Johnson and Pawnee counties in addition to Cass, Clay, Fillmore, Gage, Jefferson, Lancaster, Nuckolls, Otoe, Saline, Seward, Thayer and York counties.**

Many Signals Communications

