

HVAC failure displaces Horton seniors

(KAIR)--As single digit temperatures gripped the area on January 15, residents of Horton's Anew Healthcare living center felt the affects through a failure of the facility's HVAC system.

According to a social media post made late that afternoon to the Anew Healthcare of Horton Facebook page, that HVAC issue meant a "sleepover" at sister facilities in the area for the retirement and assisted living facility residents who would, the post said, be "welcomed with open arms, along with hot chocolate and hot tea," while the center works "through the technical difficulties" of the HVAC system.

Flash forward nine days later, on the evening of January 24, and an update on the situation was posted to the social media platform, as residents remained displaced. The post, which began by saying, "unfortunately, this is not much of an update," explained that the administration was, at that time, "continuing to assess the current repair situation, but are unable to provide a timeline for residents to return home." The post, which thanks those affected for their "patience and support" during what it calls "this challenging time," adds that Horton staff is working alongside those residents now housed in the center's sister facilities "and all are safe and warm."

According to the post, as soon as any new information developed, it would be shared to social media.

On Monday, January 29, five days after the update was made regarding the situation, a concerned family member contacted MSC News to voice their concerns about the ongoing situation, with several comments made to the social media posts echoing a similar sentiment.

As of now, the residents remain housed in the sister locations.

A social media message sent to Anew Healthcare of Horton by MSC News, inquiring about the current status of the situation and how many residents were affected by the move, was not immediately answered Monday.

Many Signals Communications