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Problems Continue With New Ks Motor Vehicle System

Problems continue with Kansas' new motor vehicle system.

Brown County Treasurer Cheryl Lippold told county commissioners Friday morning that the new system had been shut down two afternoons this week.

Lippold says she wants the commission and the public to be aware that the problems are not with the local office, but are at the State level.

Meanwhile, State revenue officials say Kansas will not pay the final 10 percent of its contract for the new \$40 million motor vehicle system until problems are fixed.

The Kansas Department of Revenue notified the 3M Co. Thursday that it needs to improve the new software, which has caused long lines and frustration at motor vehicle offices across the state since it was installed seven weeks ago.

Donna Shelite, the state director of vehicles, told the Shawnee County Commission that as many as 73,000 records didn't convert correctly to the new system.

The Topeka Capital-Journal reports Shelite told the commission that Kansas officials have asked 3M to address the system's response times, availability, bugs and maintenance.

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