

Holton Community Hospital Home Health recognized (MSC News)--Holton Community Hospital Home Health has been named a 2018 HHCAHPS Honors recipient by HEALTHCARE*first*, a leading provider of web-based home health and hospice software, billing and coding services, CAHPS surveys and advanced analytics. This prestigious annual review recognizes agencies that continuously provide a positive patient experience and high quality care as measured from the patient's point of view. It acknowledges the highest performing agencies by analyzing the performance of the Home Health Consumer Assessment of Healthcare Providers and Systems (HHCAHPS) survey satisfaction measures.

HHCAHPS Honors acknowledges the highest performing agencies by analyzing performance on the *Willingness to Recommend* question as a qualifier and then analyzing performance on 18 other questions that comprise the publicly reported measures from April 2017 through March 2018. HHCAHPS Honors recipients include agencies scoring above the HEALTHCARE*first* National Average on at least 85% of the evaluated questions. HEALTHCARE*first* holds a special recognition, HHCAHPS Honors Elite, to recognize home health agencies scoring above the HEALTHCARE*first* National Average on 100% of the evaluated questions.

“HHCAHPS Honors recipients are leading the way in providing and demonstrating a quality patient care,” said J. Kevin Porter, CEO of HEALTHCARE*first*. “We are extremely proud to be aligned with such hard working agencies like Holton Community Hospital Home Health and we congratulate them on their success.”

Holton Community Hospital CEO Carrie Saia said, “This is the second consecutive year we have received this honor. We are blessed to have such a dedicated, caring and professional group of individuals who provide care to our patients and families. Our staff members are a part of our community and often know the individuals they are providing care to, which is very reassuring to our patients. I am very proud of all of our staff who are a part of the team delivering care to be recognized for their efforts.”

Holton Community Hospital is a 501c3 Not-for-Profit Corporation governed by a eight member Board of Directors. Designated as a Critical Access Hospital, Holton Community Hospital, together with our Provider Group, Family Practice Associates, offers vital health care services to Holton, Hoyt, Wetmore and surrounding areas.

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