

\$411,000 in refunds for Falls City Utility customers.

(KLZA)-- The City of Falls City has announced that refunds for the overbilling of the Power Cost Adjustment have been made to customer accounts.

A total of \$411,753 is being issued back to city utility customers due to the billing error. \$170,435 has been refunded to residential customers and \$221,205 has been refunded to commercial customers.

In addition, a total of \$21,913 is included in the refund for sales tax or penalties associated with the PCA billing line item.

The refund has been issued as a credit, and is reflected on each customers March utility bill.

The refund is posted and viewable for those with online accounts. For paper billing customers the refund will be detailed on your next monthly paper bill.

For those on level pay, your monthly level payments were unaffected and the billing error will be detailed in your billing history to reflect the correct usage and cost for future level pay calculations.

Many Signals Communications